



Insurance Tracking

Manage your exposures, ensure compliance, and lower your costs ... at the same time.

Achieve multiple goals at the same time.

WNC's Insurance Tracking helps you achieve multiple goals in the following ways:

1. We will identify your exposures by tracking your borrowers' compliance with your insurance requirements and provide you the program(s) to immediately cover such exposures.
2. We will respond to your borrowers' insurance questions through our Customer Care staff of highly trained and knowledgeable professionals.
3. We will help you reduce costs by performing routine and time-consuming tasks such as insurance document entry, borrower notification, telephone support and report generation.

WNC's Insurance Tracking is a tracking solution that meets your standards. The following are the main service components.

Data Capture and Management

- Insurance information is captured and stored in one centralized data management system.
- Managed data includes inception-to-date history of insurance documents, borrower notices, lender-placed coverage and claim records.
- System is updated automatically each time new insurance information is received, a notification is generated, or an incoming borrower call is handled.

Risk Assessments and Customer Notices

- After loading of insurance data, potential exposures are identified per loan.
- Preapproved compliant customer notices are generated and mailed on preset schedules.

Coverage Placement and Policy Management

- If necessary at the end of the customer notice cycle, the required coverage and amount is placed to protect your interest in pledged collateral.
- Rating, issuance and monitoring of coverages is implemented through one or a combination of WNC's insurance programs.
- Rigorous service standards are applied including tight monitoring of lender-placed coverages and false placements.

Internet-based Utilities

- iClient® – provides lenders or servicers with on-screen views of historical insurance information, lapse and deficiency notices, policy and claim records and imaged insurance documents.
- iaminsured.net™ – provides borrowers or their agents the option of submitting proof of insurance online.

Additional Services Available

- Insurance Escrow Processing (with or without disbursements)
- Loss Draft Processing

Call us today.

Manage your exposures, ensure compliance, and lower your costs today. Talk to your WNC representative or call our Tracking Center at 800-798-5522.

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