



WNC
Insurance Services, Inc.

Positively.

INSURANCE OUTSOURCING SERVICES



MANAGE YOUR EXPOSURES, ENSURE COMPLIANCE, AND LOWER YOUR COSTS ... AT THE SAME TIME.

**Achieve multiple
goals at the same
time.**

**Manage insurance
requirements the
right and easy way.**

WNC's Insurance Outsourcing Services helps you achieve multiple goals in the following ways:

1. We will identify your exposures by tracking your borrowers' compliance with your insurance requirements and provide you the program(s) to immediately cover such exposures.
2. We will respond to your borrowers' insurance questions through our Customer Care staff of highly trained and knowledgeable professionals.
3. We will help you reduce costs by performing routine and time-consuming tasks such as insurance document entry, borrower notification, telephone support and report generation.

WNC's Insurance Outsourcing Services is a tracking solution that meets your standards. The following are brief descriptions of the main service components.

Data Capture and Management

- ◆ Insurance information is captured and stored in one centralized data management system
- ◆ Managed data includes inception-to-date history of insurance documents, borrower notices, lender-placed coverage and claim records
- ◆ System is updated automatically each time new insurance information is received, a notification is generated, or an incoming borrower call is handled

Risk Assessments

- ◆ After loading of insurance data, potential exposures are identified per loan
- ◆ Best solution or solutions package is offered which may include blanket insurance, errors and omissions coverage or lender-placed insurance

Policy Management

- ◆ Rating, issuance and monitoring of coverages is implemented through one or a combination of WNC's insurance programs
- ◆ Rigorous service standards are applied including tight monitoring of lender-placed coverages and false placements

Internet-based Utilities

- ◆ *iClientTM* – provides lenders or servicers with on-screen views of historical insurance information, lapse and deficiency notices, policy and claim records and imaged insurance documents
- ◆ *iaminsured.netSM* – provides borrowers or their agents the option of submitting proof of insurance online

Manage your exposures, ensure compliance, and lower your costs today. Talk to your WNC representative or call our Outsourcing Center at **800-798-5522**.